

Everyone depends on the Department of Public Works & Parks (DPW&P). If you live, work, or own a business in Worcester, you depend on the essential services related to water resources provided by the **DPW&P**. Our reliable services deliver safe drinking water, protect public health and the environment, and support Worcester's continued growth as an emerging, world-class city.

WHAT WE DO

DPW&P's dedicated, professional staff manage all aspects of the City's systems that provide water for drinking and fire protection, and collect wastewater and stormwater.

We maintain approximately:

- 600 miles of water main, 9 water pump stations, and 1 water treatment facility that provides quality water for you to drink and use in providing services and products for your customers
- 460 miles of sewer pipe and 29 sewer pump stations that transport wastewater from toilets, washing machines, sinks, bathtubs, and from producing goods, to treatment facilities
- 225 miles of drain pipe, 16,000 catch basins, 3 drainage pump stations, and 349 storm drain outfalls that collect and carry stormwater from rain events and melting snow away from homes, businesses, and roadways to help reduce flooding



PLANNING OUR FUTURE

DPW&P is formalizing our planning process to help chart a path for the future. It's called an **Integrated Water Resources Management Plan (Integrated Plan)**. Working collaboratively with federal and state officials, an Integrated Plan will help us spend our financial resources efficiently and control costs while continuing our important work. We're thinking ahead, so you get the services you expect.

The DPW&P must spend its limited resources wisely. Planning helps us prioritize responsibilities that help maintain and improve our systems and protect the environment for future generations.

WHAT IS AN INTEGRATED WATER RESOURCE MANAGEMENT PLAN?



Protecting your health and promoting a good quality of life while working within our budget are priorities for the DPW&P. **Through planning, we focus on water resources needs with the greatest balance of benefits for both our community and the environment.** Providing reliable drinking water, wastewater, and stormwater services is costly, but essential. The DPW&P is taking a comprehensive and practical look at our system needs to target maintenance and improvements where they will be the most effective.



The Integrated Plan shapes our approach to providing improved services to protect public health and safety, including:

- **Treating and supplying safe drinking water and reliable fire protection,**
- **Collecting, transporting, and treating wastewater,**
- **Caring for our rivers, lakes, and ponds, and**
- **Managing stormwater and reducing flooding.**



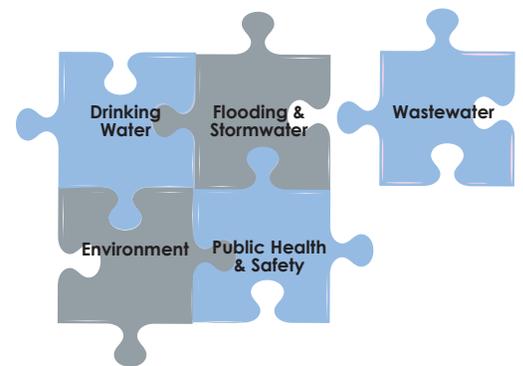
The Integrated Plan will balance necessary and ongoing maintenance, capital improvements, and regulatory obligations in an affordable and effective way. It will foster continued economic growth and lasting investments in our community for decades to come.

INTEGRATED PLAN HIGHLIGHTS

Integrated planning is an in-depth look at how to address multiple competing demands and the City's greatest water resource needs early and efficiently. Highlights of our Integrated Plan strategy include:

- **Planning ahead** rather than reacting to system emergencies
- Making planning decisions based on a **balanced approach** to meet environmental, economic, and social needs
- Providing **flexible schedules** and ways for DPW&P to meet the City's water resource needs and local, state, and federal regulations
- **Keeping water and sewer rates affordable** for residents and businesses

DPW&P Priorities



HOW WILL THE INTEGRATED PLAN BENEFIT ME?



The Integrated Plan will help ensure the DPW&P continues to provide essential services, because you depend on us. Planning means the DPW&P will:

- **Safeguard our high-quality drinking water**
- **Protect public health and safety**
- **Maintain quality recreational waters**
- **Manage stormwater and reduce flooding**
- **Provide dependable sewer service**
- **Support the City of Worcester's continued economic growth**

The DPW&P's Integrated Plan means properly maintained and improved services within an affordable budget. **Together, with this Integrated Plan, we can continue to protect and improve our community, water systems, and natural resources!**

