



The City of  
Worcester



Dear Worcester resident or property owner,

Is your home too cold in the winter or too hot in the summer? Do you want to save on your energy bills? Worcester's *Smart Energy Advice* program is here to help, with support from our Energy Advocate who can answer your questions and guide you through the process! This program is partly funded by the Community First Partnership offered by the Sponsors of Mass Save®.

**Whether you own or rent – get started by scheduling your no-cost Home Energy Assessment at [MassSave.com/Worcester](https://MassSave.com/Worcester) or call (508) 372-8389**

With a no-cost, no-obligation Home Energy Assessment, you'll gain valuable insights into your energy usage and learn about significant incentives and rebates. If you've received an assessment in the past, you may be eligible for another one with new incentives – contact us to find out.

Here's how you\* could start saving:

- **75%-100%\*\* off approved insulation upgrades** to improve year-round comfort and reduce heating and cooling usage by up to 20%
- **100% off insulation services for all 2-4-unit rental properties**
- **No cost heat pumps** (for income-eligible residents who do not heat with gas) **or up to a \$16,000\*\* rebate** for heat pumps which both heat and cool your home
- **No-cost energy-saving products** like programmable thermostats, water-saving devices, and advanced power strips
- **0% financing (up to \$50,000)** for qualifying energy efficiency upgrades
- **Barrier removal incentives** including for asbestos, mold, and vermiculite remediation

Take the first step toward a more comfortable, energy-efficient space – go to: [MassSave.com/Worcester](https://MassSave.com/Worcester) or call (508) 372-8389 to schedule your assessment or to chat with our Energy Advocate.

Together, we can reduce energy use, save money, and create healthier, more comfortable, and sustainable buildings.

Sincerely,

Eric D. Batista  
City Manager  
City of Worcester

Joseph M. Petty  
Mayor  
City of Worcester

Kate Peters  
Director of Residential  
Energy Efficiency  
Eversource

Chris Porter  
Director  
Customer Energy Management  
National Grid

WE ARE MASS SAVE®:



*\*If you live in a single-family home or 2-4 unit building, you are eligible to participate. If you or your tenants are income-eligible, you may qualify for even greater benefits. There are also benefits for 5+ unit buildings and small businesses. Learn more at [MassSave.com/Worcester](https://MassSave.com/Worcester)*

*\*\* Please check eligibility chart on the back*

## What Mass Save incentives and rebates may be available for your home?

If you live in a single family home or 2-4 unit building, you may qualify for the energy efficiency upgrades below, based on your household's income.\*

### Income chart - Effective October 1, 2024

Number of Household Members**	Annual Household Income		
	Income Eligible	Enhanced Residential	Standard offers
1	Up to \$49,196	\$49,197 - \$68,500	\$68,501 and higher
2	Up to \$64,333	\$64,334 - \$85,778	\$85,779 and higher
3	Up to \$79,470	\$79,471 - \$105,960	\$105,961 and higher
4	Up to \$94,608	\$94,609 - \$126,144	\$126,145 and higher
5	Up to \$109,745	\$109,746 - \$146,327	\$146,328 and higher

\*If 50% or more of the units in a 1-4 unit building are income eligible, the whole building is served as income eligible. Income limits are subject to change at any time based on federal income schedules and guidelines.

\*\*Don't see your household size? Visit: [MassSave.com/income](https://masssave.com/income).

### Incentives and Rebates

Energy Efficiency Upgrades	Income Eligible Program	Enhanced Residential Offers	Standard Offers
Air sealing upgrades	No-cost	No-cost	No-cost
Energy-saving and water-saving devices like efficient thermostats and showerheads	No-cost, including LED light bulbs	No-cost	No-cost
Recommended insulation upgrades	No-cost	No-cost	75-100% off
Heat Pumps***	No-cost	Up to \$16,000 rebate	Up to \$10,000 rebate
Pre-weatherization barrier removal (for specific barriers)	No-cost	Up to \$7,000 upfront	Up to \$5,000 upfront for rented units in 2-4 unit building
Financing on qualifying upgrades through a participating lender	Not applicable	0% up to \$50,000 if installing a heat pump. Otherwise, up to \$25,000.	0% up to \$50,000 if installing a heat pump. Otherwise, up to \$25,000.

\*\*\*Heat pump rebates may depend on the type and size of the system, must be on the Qualified Product List and must be installed by a contractor in the Mass Save Heat Pump Installer network. For Income-Based Heat Pump incentives, pre-existing fuel type must be oil, propane, or electric resistance. For whole-home rebates, the home must be sufficiently weatherized prior to installation and the existing heating system must be disconnected. See [MassSave.com/heatpump](https://masssave.com/heatpump) for more details.