

# Keep Worcester Walking in Winter

Do your part to keep sidewalks, curb-cuts, and ramps clear of snow and ice!

## Why you should shovel

A clear sidewalk is good for you and your neighbors! With a shoveled sidewalk, residents can more safely use the sidewalk for winter walks for transportation or health, with no obstruction for those with disabilities.

## Who should shovel

- Businesses
- City agencies
- Community agencies
- DPW&P
- Landlords
- Residents
- WRTA



## When you should shovel

Sidewalks, curb-cuts, and ramps in front of and adjacent to your property need to be cleared within ten (10) hours after snow stops falling.

Sand or rock salt should be applied after to add traction and to prevent refreezing. City residents can pick up sand at no charge from several sites in the City. Check with Customer Service for locations!



## Where you should shovel

Shovel so the public walkways next to your property are four feet wide and clear of ice and snow.

Please also consider shoveling catch basins in front of your property (to reduce flooding) and nearby fire hydrants (to increase ease of access in case of an emergency).



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See an unshoveled sidewalk? Need help shoveling your sidewalk?

Your first contact should be the Department of Public Works & Parks Customer Service Center!

They can be reached by phone at **508-929-1300** or by email at **311@worcesterma.gov**.



Please be sure to have the address or addresses with unshoveled sidewalks.

Ask the Customer Service Representative for the service request number if you would like to keep track of your request!



*Please keep calling!*

If the sidewalk is still unshoveled 24 hours after your first call, we want to know.



City of Worcester ordinances require property owners to clear snow and ice in front of and adjacent to their property. Property owners can be fined \$75 per day and/or assessed the cost of snow removal by the City if they do not clear snow and ice.



*Keep Worcester Walking in Winter* is organized by the City's Office of Human Rights and the Commission on Disability, in collaboration with other City and community organizations.