



July 30, 2025

To All Bidders:

Subject: **Bid No. CR-8478-M6 – Intrusion Monitoring Services / City & WPS**

ADDENDUM NO. 5

To Whom It May Concern:

With reference to our bid request relative to the above subject, please refer to the changes/modifications/clarifications to the original proposal request.

Questions Received by this Office & Answers from the City:

1. Some of the reports requested are not typical for Intrusion systems. Are these truly to be provided? If so it is likely these are actually access control systems and not standard Intrusion systems. I've highlighted the non typical reports.. If the systems are capable of the functions listed for the reports this lends to them being mre than juts an Intrusion system and each would need to be looked at or a full spec provided. *A: The Specifications are as listed.*
2. Every School system listed uses ADEMCO panels? *A: No, they vary from ADMECO, Norel, Simplex, Notifier, Siemens, and GE.*
3. Are any Panels and systems currently proprietary? *A: See Specifications, Section E.*
4. Will the city procure from current vendors system master codes, programming codes and potential lockout codes that would be necessary for a system takeover? If not, What is to be done with Panels that are locked out? *A: WPS has all the required codes and has access to all panels.*
5. Is there a POC for MASS HIRE? *A: This will be provided to the winning bidder.*
6. Are any systems currently non functional or have maintenance or service needs that exist currently? Are we taking over fully functional systems? *A: Systems functioning as intended. Any repairs between bid & contract start will be handled by CITY/WPS.*
7. If Any systems are non functional or in need of servicing or replacement, how is the equipment cost built into the bid as there is no field for equipment. *A: Systems functioning as intended. Any repairs between bid & contract start will be handled by CITY/WPS.*
8. Per addendum 1, you simply want a cost per report? This cost should not be built into the annual monitoring costs, correct? *A: Correct.*



9. Will the city furnish Zone lists for each system? This should be easily obtained from current vendors? *A: The Awardee will be given full access to this information.*
10. Realistically, every site should be looked at. Are the POC's going to be able to accommodate that prior to 7/30? *A: See Addenda 3.*
11. In the interest of fair competition, is a global walkthrough possible for all sites or can a systems report be provided which is typical for this type of bid size and scope. Location, system type, Communication type, backup type if applicable, proprietary etc. This way everyone is bidding on an equal plane. *A: See Addenda 3.*
12. What does this need mean? Uploads and downloads of what? o Provide to the Facilities Director or designee(s) all necessary uploads and downloads deemed necessary to the owner at no additional charge to the City of Worcester *A: A monthly report which shows all daily "code in/code out" and intrusion alarms per school. No additional data charges will be allowed.*
13. What does this statement mean? Are we to be replacing systems and this is not a takeover? "Bidders must state and identify the product offered, such as manufacturer's name, trade name, brand name and quality next to each item. WE MUST KNOW WHAT HAS BEEN OFFERED" *A: This is standard City of Worcester bid documentation.*
14. Is it possible to provide a form for systems that will require any equipment upgrades or Replacements? There seems to be a lot of requested items potentially that will not work with the current bid form ie. If a panel needs to be updated/replaced prior to take over, How would that be built into a monthly and annual field when the requirement won't apply in year 2 or 3? *A: All repairs/upgrades will be taken care of by WPS, by approved vendors and are separate from this bid.*
15. Do any cellular backups for city/wps need FirstNet capability? *A: No.*
16. Do any systems serve as a means of communication either primary or auxiliary for General Fire Alarm reporting? *A: No.*
17. Is any increase for 3rd year option factored into final award or is award only based on grand total of A-G? *A: No base price & prompt payment discount (if any) determines the award.*



The City of
WORCESTER

Administration & Finance – Purchasing Division
Christopher J. Gagliastro, MCPPO – Purchasing Director
455 Main Street, Room 201, Worcester, MA 01608
P | 508-799-1220
purchasing@worcesterma.gov

Bidders are requested to acknowledge and/or include this addendum with submission. All other terms, conditions and specifications remain unchanged.

Very truly yours,

Stephen R. McDonald
Assistant Purchasing Director