



The City of **WORCESTER**

Administration & Finance – Purchasing Division
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December 16, 2024

To All Bidders:

Subject: **Bid No. CR-8338-M5 – Maintenance & Repair – Generators / WPS & City**

ADDENDUM NO. 1

To Whom It May Concern:

With reference to our bid request relative to the above subject, please refer to the changes/modifications/clarifications to the original proposal request.

Questions received by the City and answers below:

- 1) Q: Page 12 says ‘emergency calls must be answered within a certain amount of time’. Is that the amount of time we have to be onsite or the amount of time to respond and send someone out?
A: It is the amount of time to "respond and send someone out".
- 2) Q: Page 12 Customer options says ‘new generators and transfer switches’ but doesn’t talk about what it’s looking for?
A: If the need arises, the vendor will make recommendations for replacement of a generator or transfer switch that are no longer functioning and cannot be repaired.
- 3) Q: Page 12 talks about rental generators and cables. What is the requirement for this? We have a rentals and cables available but not all sizes are always available. We do work with plenty of rental companies in the area though and can usually get something there quickly.
A: The vendor awarded the contract should have the ability to provide rental generators and cables to suit the needs of the customer. The vendor can provide options for the customer to decide on, but the customer will have the final decision on any rental units.

Bidders are requested to acknowledge and/or include this addendum with submission. All other terms, conditions and specifications remain unchanged.

Very truly yours,

Stephen R. McDonald
Assistant Purchasing Director