



April 24, 2023

To All Bidders:

Subject: **RFP #: 7992-W3, Digital Branch Website Design / WPL - ARPA**

ADDENDUM NO. 2

To Whom It May Concern:

With reference to our proposal request relative to the above subject, please refer to the changes/modifications/clarifications to the original proposal request.

Questions received and City Responses:

1. What version of Evergreen ILS are you currently using? If not the most recent version, do you have an estimated upgrade timetable? **3.7.4 as of this month.**
2. Have you made any modifications/customizations to your Evergreen installation that you think might be relevant to this project? **ILS is hosted and controlled by consortium CWMARS, so none by WPL.**
3. What is the relationship between WPL and CWMARS? We understand WPL is part of the CWMARS consortium, and that there is some overlap between CWMARS' technology footprint and the proposed WPL project. We are not questioning the merits of the WPL project, given the size of the WPL network/community and the obvious benefits of offering WPL-specific digital services to that community. Rather, we want to have a good understanding of the administrative, political, strategic, technological, etc. relationships between the organizations. **We are just another library within the consortium, albeit the largest one. However, being the size that we are, we maintain our own network and IT team. CWMARS does support, as part of a service, other smaller libraries.**
4. Do you have a specific amount of funding allocated toward this project? If so, can you share that amount? If not, can you share the estimated budgetary range? **We generally do not share budget information during the RFP process.**
5. The browser support list includes "MS Internet Explorer" but not Microsoft Edge, which is the successor to Internet Explorer and currently has a much higher market share than IE. Would it be reasonable to amend the requirements by replacing "MS Internet Explorer" with "Microsoft Edge"? **Yes, Microsoft Edge may be used in lieu of Microsoft Explorer.**



The City of **WORCESTER**

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6. We understand you currently use Assabet Interactive for museum pass, room reservation, and event management. After reviewing your requirements for the new systems (e.g. certain filtering, room-event awareness, registrant push notifications, ILS integration beyond one-way card verification, etc.), it sounds as though you are planning to move away from Assabet in part or in whole. However, some of the language indicates you are planning to continue using Assabet and want to integrate it with the new systems. Can you clarify your current thoughts on this? To what degree are you open to vendor recommendations in this area? **We are open to suggestions as part of proposal submissions, however, we have not found a product that does every feature and we assume the museum passes will remain with Assabet.**
7. It appears that you currently use Evergreen for managing equipment reservations/inventory (Library of Things). Do you plan to continue with this model? **We are open to suggestions as part of proposal submission as long as it fits our needs, but continuing with Evergreen is acceptable.**

Proposers are requested to acknowledge and/or include this addendum with submission. All other terms, conditions and specifications remain unchanged.

Very truly yours,

Christopher J. Gagliastro
Purchasing Director