Consumer Bill of Rights



Rightto Safety

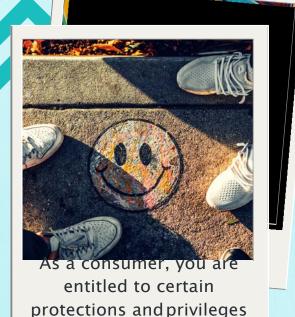
Rightto Be informed

Rightto Choose

Rightto Be Heard

Rightto Education

Rightto Redress



Worcester Consumer Rights Program

Working in cooperation with Massachusetts Attorney General's Office. Funded by the Massachusetts Attorney General's Office

We are the Worcester Consumer Rights Program (WCRP) and we work with the Massachusetts AG's Office to mediate consumer disputes with businesses.

The program is voluntary and does not carry any costs to consumers or businesses. You may file your complaint directly (in-person or by mail) with our office or online with the AGO.



Worcester Senior Ctr. 128 Providence St. Worcester, MA 01604 Phone: 508-799-1232 Fax: 508-799-1743

The City of Worcester is committed to principles of equal opportunity and affirmative action.

Updated 10/2025

Finances for College Students



City of Worcester

Worcester Consumer Rights Program



Budgeting 101

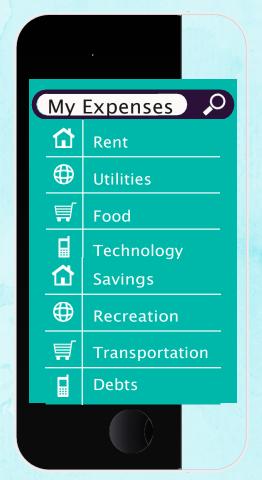
1. Be realistic about needs versus wants

- Start with essentials: food, shelter, basictransportation and clothing
- Factor in seasonal changes (vacations, holidays, back-to-school)
- 4. Pay off debts and consider

interestrates

- 5 Strive to save 20% of income and maintain an emergency fund
- 0. Use auto-pay wisely
- Establish good credit by setting up and paying off a credit card
- 8. Monitor billing statements and recites for accuracy
- 9. Report fraudulent charges and scams immediately to your bank, relevant businesses, and the AGO
- 10. Set long-term goals











Fake Job Offers

Beware of jobs that ask for social security info before hiring or request payment from you

False web Deals

Double check that websites and online deals are real

NO! Phony Ioans

Ask your school's Financial Aid Office to confirm scholarships and loan sources are legit

fake social media

Ignore fake accounts fishing for your personal information

NO! Finance Rip-off's

Watch out for credit and debit card schemes with high interest rates



