

LanguageLine Access by Worcester Police June 2024 through May 2025

Language Accessed	Type of access	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Totals
ALBANIAN	CALL		1	3				1	4	2		1	1	13
ARABIC	CALL	2	2	5	2	7	2	13	5	2	6	1	5	52
ASL	VIDEO CALL	2				2	1							5
BURMESE	CALL							1						1
DARI	CALL		1	1	2	1	1	1		1			1	9
FARSI	CALL											1		1
FRENCH	CALL					1	2	1						4
GUJARATI	CALL					1								1
HAITIAN	CALL								1					1
HAITIAN CREOLE	CALL	8	5	4	13	15	5	7	14	18	11	10	10	120
HAITIAN CREOLE	VIDEO CALL												1	1
HINDI	VIDEO CALL						1							1
KHMER	CALL											5		5
KINYARWANDA	CALL								2					2
KOREAN	CALL					1					1			2
LUGANDA	CALL								2					2
MANDARIN	CALL				1		1	1	1	1			2	7
NEPALI	CALL									6	1			7
PASHTO	CALL		3		3				1					7
PASHTO	VIDEO CALL							1						1
POLISH	CALL					1			2		1			4
PORTUGUESE	CALL	16	22	26	27	30	32	28	36	32	24	26	41	340
PORTUGUESE	CALL	3	2	9	4		4	6	2	1	3	1	1	36
PORTUGUESE	VIDEO CALL				1									1
PUNJABI	CALL						1							1
RUSSIAN	CALL		1				1							2
SOMALI	CALL								3					3
SPANISH	CALL	58	81	84	78	101	96	74	127	92	65	35	61	952
SPANISH	VIDEO CALL	1					1			1				3
SUDANESE ARABIC	CALL							2				1		3
SWAHILI	CALL		1						3		2			6
TURKISH	CALL		1					2		1				4
VIETNAMESE	CALL		1	3			4	3	6		1	2	5	25
TOTAL		90	121	135	131	160	152	141	209	157	115	83	128	1622