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UMass Memorial Medical Center Prisoner-Patient Protocols

The UMass Memorial Medical Center has promulgated the following protocols for prisoners being treated at their 55 Lake Avenue North, 119 Belmont St, or Hahnemann (281 Lincoln St.) campuses. All law enforcement agencies are required to follow these protocols:

Prior to Arrival:

The law enforcement agency MUST call ahead to UMass Campus Police with an estimated time of arrival.

University Campus: 508-856-3296

Memorial Campus & Hahnemann Campus: 508-334-8568

Identification:

Police personnel must be readily identifiable either by uniform or conspicuously displayed badge.

Secure with Proper Restraints:

Prisoner-patients must be restrained during the entire hospital stay, regardless of security level. *(WPD policy and procedure requires handcuff and leg shackles unless contraindicated for medical purposes.)*

It is the responsibility of guarding Worcester Police officers for the administration and monitoring of security restraints.

Provide Constant Supervision:

Guarding Worcester Police officers are responsible for uninterrupted 24-hour coverage of the prisoner-patient.

If officers need to leave the prisoner-patient for any reason, arrangements must be made for another Worcester Police officer to provide officer relief.

Control of Prisoner Movement:

Prisoner-patients in leg shackles must be placed in wheelchairs at arrival for movement through the Medical Center. This is to prevent prisoner injury in event of a fall and to better control the prisoner.

UMass Memorial Campus Police will assist our officers in providing less public routes when moving through the Medical Center buildings.



Guarding Worcester Police officers must escort the prisoner-patient during all movement throughout the Medical Center.

Except for treatment or testing, prisoner-patients must stay in their rooms.

Consider Other Patients:

As the presence of a prisoner in a hospital setting can create unease amongst other patients, efforts should be made to seclude the prisoner-patient to the highest degree possible.

Please respect the privacy of other patients and keep in mind that officers and prisoner-patients conversations can be overheard in most patient areas. Please make sure comments and conversations are appropriate.

For All Prisoner-Patients:

The prisoner is not to make or receive any incoming or outgoing messages be they phone, text, email or otherwise.

No prisoner is to receive any gift, clothing or any other material not issued to him from the hospital.

No prisoner-patient is to receive any visitors. The slim exception to this provision is in end-of-life circumstances, and with advance approval ranking on-duty official in charge of the Service Division.

Meals:

If your prisoner remains in the Medical Center for an extended period of time and a customary meal period is incurred, the prisoner, upon his or her request, may consume a hospital-prepared meal.

Prisoner may only use plastic utensils for that meal.

The hospital will provide the guarding officer such a meal as a courtesy.

Guarding Officer Protection:

Guarding officers are reminded to always use the appropriate personal protective equipment during the course of their guard duties.

Guarding officers shall not subject themselves to exposure to radiation in x-ray, CT scan or MRI procedures. During these procedures, prisoner-patient observation may be continued via monitoring ports or via video camera.

Prisoner Escape:

Should a prisoner escape your custody, guarding officers must notify dispatch at once and then notify Campus police via the internal phone numbers listed: University Campus (**911**), Memorial Campus and Hahnemann Campus (**12345**).