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## Message from the City Manager:



City of Worcester  
Residents and Property Owners,

This brochure is designed to be a quick help reference for all those faced with or impacted by mortgage foreclosures and the increase in troubled or abandoned properties.

Mortgage foreclosures pose significant threats to homeowners, tenants and neighborhoods throughout our community. I ask you to be aware, and to share with your friends and neighbors, that my administration and our community based organizations are ready to assist you.

Working together we can ensure that:

- owners and renters are aware of and ready to act on their rights and responsibilities,
- resources are available to prevent foreclosure and abandonment, and
- appropriate action will take place to protect and maintain our neighborhoods and community members.

Michael V. O'Brien  
City Manager

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# S.A.V.E.®



## A City of Worcester Initiative

- **Stabilize**
- **Assist**
- **Value**  
**and**
- **Enforce**

to preserve our neighborhoods in the face of rising mortgage foreclosures and increases in problem properties.

# HOME OWNERS

**CALL: 508-791-2170**

**Can't keep up with  
your Mortgage?**

**Is your monthly payment  
going up soon?**

**Can't reach your lender?**

**Afraid to call your lender?**

**SAVE** your home  
**CALL: 508-791-2170**

**Don't Wait!**  
*We Value  
homeownership!*

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Counseling and Assistance  
in negotiating with your lender  
and reviewing all your options  
is available through

**NeighborWorks®  
HomeOwnership  
Center of Worcester**  
and the  
**National Home Ownership  
Preservation Foundation**

# CONCERNED NEIGHBORS

**CALL: 508-799-8485**

**Abandoned, troubled  
property on your street  
or in your neighborhood?**

If you see changes in a property's status:

- Broken windows
- Trash accumulating
- Trespassing
- Unlocked doors
- Signs of abandonment

**SAVE** your neighborhood  
by reporting what you see

**CALL: 508-799-8485**

The City of Worcester's Property Review Team (PRT) will investigate, assist, stabilize and work with you to keep a watch on vacant/abandoned or foreclosed properties. Your help is needed and valued. The PRT is a multi-department group consisting of Fire, Police, Housing, Public Health and Code Officials.

# TENANTS

**CALL: 508-791-7265**

**If you are a Tenant  
in a building that is  
being foreclosed**

**Learn your rights and  
your responsibilities!**

**SAVE**  
your apartment  
**CALL: 508-791-7265**

**The Central  
Massachusetts  
Housing Alliance**  
[www.cmhaonline.org](http://www.cmhaonline.org)  
**can educate you  
about what to do.**

*Stable tenants in safe buildings  
make all the difference for our  
neighborhoods!*

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*This brochure made possible by  
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NeighborWorks® of America  
and the City of Worcester.*

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