



Procedure for Granting Temporary Variances

The Commissioner of Public Works & Parks may grant a [Temporary Water Use Variance](#) to a customer for water uses that are otherwise prohibited with declared water use restrictions if one or more of the following conditions are met:

- Failure to grant such a variance would cause an emergency condition adversely affecting health, sanitation, or fire safety for the public or person requesting the variance.
- Compliance with the plan cannot be accomplished due to technical or other limitations.
- Alternative methods that achieve the same level of reduction in water use can be implemented.

Temporary variances shall be granted or denied at the discretion of the Director of Water & Sewer Operations. All petitions for a temporary variance shall fill out a [Temporary Water Use Variance](#) Application.

Submit by mail, fax, or scan and email to:

Water Engineering
Attn: Temporary Watering Variances
18 East Worcester Street, 3rd Floor
Worcester, MA 01604
Phone: (508)799-1493
Fax: (508)453-2889
dpw@worcesterma.gov

Revocation of Variances

Written notification of variance revocation will be issued by the Director of Water & Sewer Operations if:

- The conditions are no longer applicable.
- The terms of the compliance agreement have been violated.
- Revocation is necessary to protect health, safety, or welfare of the public or any person.