



CITY OF WORCESTER, MASSACHUSETTS



Administration & Finance
Purchasing Division
455 Main Street – Room 201
Worcester, MA 01608
(508) 799-1220
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October 1, 2020

To All Bidders:

Subject: **Bid No. CR-7482-W1, Interpretation Services – American Sign Language / WPS
ADDENDUM NO. 1**

To Whom It May Concern:

With reference to our bid request relative to the above subject, please refer to the changes/modifications/clarifications to the original bid request.

- **SEE BELOW QUESTIONS RECEIVED AND RESPONSES FROM WPS**

1. Who are the current incumbents? What are their rates? **Please refer to the previous bid which is available on site using the search bids tool.**
2. Is this bid open to individuals/single member LLC interpreters? (Interpreters who have incorporated themselves but do not have staff or a roster of multiple interpreters). **We are open to any bidders that comply with our requirements.**
3. Will this bid be awarded to multiple vendors? If so, how will the work be distributed? **Yes, multiple vendor award as noted in the bid, and there is no specific obligation on our part as far as # of hours of service.**
4. Does WPS anticipate utilizing video remote interpretation (VRI) services more often compared to in-person ASL interpretation due to the COVID-19 pandemic? **Video remote interpretation**
5. How often are ASL requests scheduled for outside of school hours? **No often.**
6. Does WPS have ASL interpreters on-staff? If so, how many? **WPS has 3 ASL interpreters on staff.**
7. Is there anything different WPS would like to see with this new contract? **No, the specifications and scope are as stated.**

Bidders are requested to acknowledge and/or include this addendum with bid. All other terms, conditions and specifications remain unchanged.

Very truly yours,

Christopher J. Gagliastro
Purchasing Director