

Your Rights

Worcester Consumer Rights Program

CONSUMER RIGHTS

for

Teens

Consumer Bill of Rights

i Info The Consumer Bill of Rights entitles you to certain protections and privileges!

 Right to **Safety**

 Right to **Be Informed**

 Right to **Choose**

 Right to **Be Heard**

 Right to **Education**

 Right to **Redress**



Working in cooperation with Massachusetts Attorney General's Office

We are the Worcester Consumer Rights Program (WCRP) and we work with the Massachusetts AG's Office to mediate consumer disputes with businesses.

The program is voluntary and does not carry any costs to consumers or businesses. You may file your complaint directly (in-person or by mail) with our office or online with the AGO.

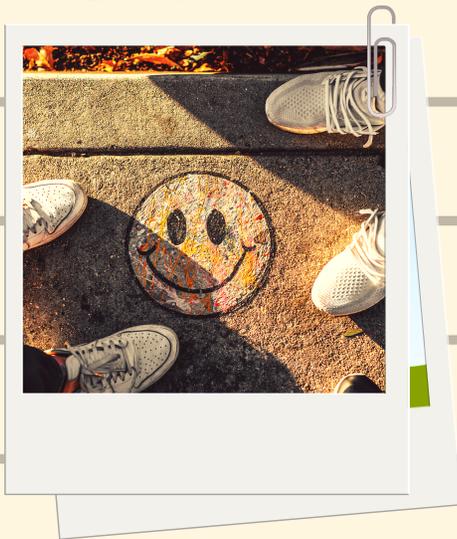
Office of Human Rights & Disabilities



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Worcester, MA 01608
Phone: 508-799-8486
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The City of Worcester is committed to principles of equal opportunity and affirmative action.

Updated 2018



City of Worcester

Worcester Consumer Rights Program

Know your types of money!



Cash & Coins



Debit Cards



Credit Cards

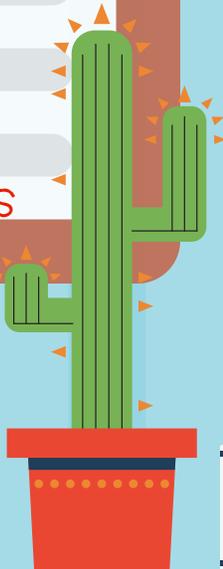
Money isn't free! Watch out for interest (charges for borrowing money).

My Budget

- + Work
- + Gifts
- + Allowance
- Emergencies
- Savings
- Taxes
- Future Goals

Grow your money:

- Bonds** Gain interest or return on your investments
- CDs**
- Stocks**



Do you shop smart?

Read product and company reviews

Compare quality and price

Avoid deals that are too good to be true

Save recites and product documents

Report purchase complaints immediately

Check out this YouTube Video:



"Money tips for teens"

GET TECH SAVVY!



- Shop online on **secure** websites
- Don't share personal information online
- Protect yourself with strong passwords
- Beware of popup ads and clickbait scams

QUIZ: Guess the Price



1. Minimum hourly wage in MA:
A) \$7.50 B) \$9 C) \$11 D) \$13



2. Average cost per gallon of regular unleaded gasoline:

A) \$1.54 B) \$2.86 C) \$3.18 D) \$3.72



3. Average cost of a dozen eggs:
A) \$1.62 B) \$1.75 C) \$2.16 D) \$2.80



4. Average cost of a gallon of milk:
A) \$1.45 B) \$1.93 C) \$2.10 D) \$2.87

Answer Guide: 1. C, 2. B, 3. A, 4. D
(Based on United States Department of Labor, Bureau of Labor Statistics, 2018)