

We Can Help!



"Erica* was looking for housing for herself and her two children. She found an apartment she loved—and even better, it was near her children's schools, her job, a park and grocery stores. The landlord refused to rent to her after meeting in person. She thought it was strange because he had been very friendly and welcoming on the phone when she scheduled an appointment to see the apartment. But after meeting her and her two children, his attitude changed and he told her very abruptly

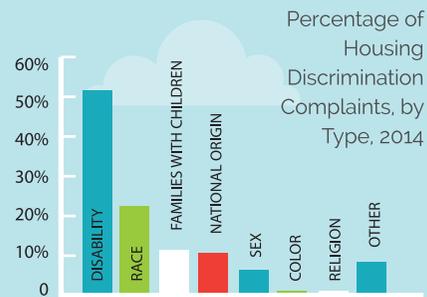
that he had just rented the unit that morning. She felt like something was wrong, so she had her sister call and ask about the apartment." The sister was told it was still for rent.

She did not know what to do. If this has happened to you, call the Worcester Fair Housing Project at Community Legal Aid. WFHP can investigate, provide free legal help, and educate the landlord so it doesn't happen to other families.

**This is not a real story but is based on the type of cases that the WFHP works on.*

Disability Complaints Most Common

Allegations of discrimination against people with disabilities represented more than half of complaints filled in 2014 with local, state and federal housing agencies, private fair-housing groups or the U.S. Department of Justice. Complaints alleging racial discrimination accounted for about 20 percent of the total.



** Percentages add to more than 100 because some complaints involve multiple categories.*

Sources: "Where You Live Matters: 2015 Fair Housing Trends Report". National Fair Housing Alliance, April 30, 2015. p. 21

WORCESTER
FAIR
HOUSING
PROJECT



Speak Up! Move Forward!

Stop Housing Discrimination:
Let's Open Doors Together



Call!
508-752-3718
855-CLA-LEGAL
TTY: 508-755-3260

Visit our website!
www.communitylegal.org

Stop by!
405 Main Street, 4th Floor
Worcester, MA 01608

**Or Contact Us
Through the
City of Worcester**

**Housing
Discrimination
Intake Worker**
508-799-8486

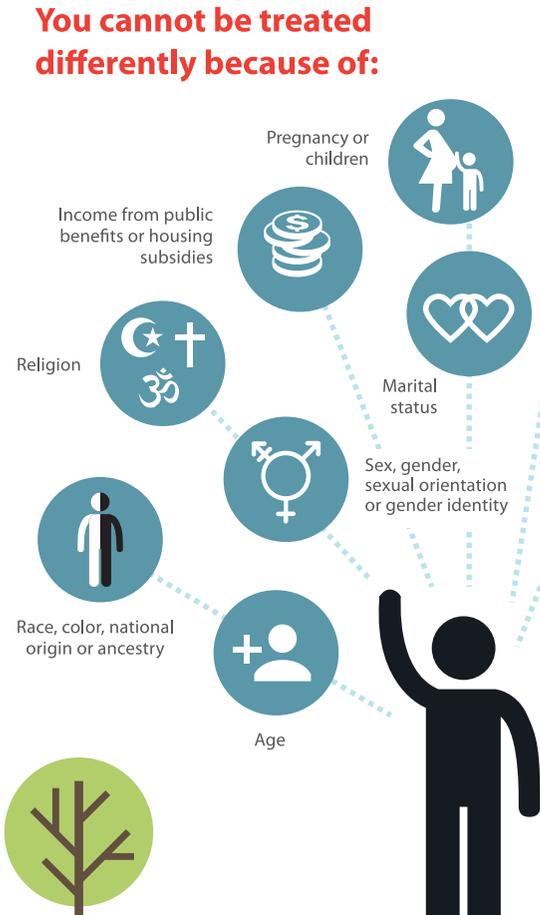
**Office of Human Rights
& Disabilities**
City Hall Rm 101, 455 Main St.
Worcester, MA 01608

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Looking for a new apartment? The process should be fair!

You cannot be treated differently because of:



When looking for an apartment, a landlord cannot:

LIE about whether an apartment is available

STEER you away from certain apartments

SAY discriminatory statements

REFUSE to rent to you for discriminatory reasons

When living in an apartment, a landlord cannot:

- ✗ Harass you
- ✗ Prohibit you from having a support animal
- ✗ Fail to allow modifications to the apartment to accommodate disabilities
- ✗ Evict you for discriminatory reasons



We can only combat housing discrimination by working together! Talk to a lawyer to learn about your rights. It's free.

We Combat Housing Discrimination By:



Educating the community.

We provide free informational workshops and trainings.

Investigating complaints.

We will listen to your story, and gather more information and evidence.



Giving legal advice.

We will talk to you about your housing rights.



Filing a lawsuit.

We will provide legal representation and advocacy. You may win money and court orders against the landlord to stop the discrimination.

