



Michael V. O'Brien  
City Manager

CITY OF WORCESTER

cm2011jul20092304

Attachment for Item #

9.34 A

August 9, 2011

TO THE WORCESTER CITY COUNCIL

COUNCILORS:

The following communication is in response to City Council's request relative to the notification process for the recently amended Residential Parking Permit (RPP) Ordinance for Agencies that provide in-home medical care or other professional services to the elderly and/ or residents with disabilities. The Ordinance became effective on July 19.

Since 1992, there has been an emergence of residents in need of in-home care and professional medical services. Nurses, therapists, and other professionals provide their services to patients in their homes and in some cases, must park on streets that are required to display an RPP. Prior to the passage of this Ordinance, these service providers would receive violations for not displaying an RPP.

The new Ordinance allows for Agencies to apply for a Residential Parking Permit (RPP) for their employees. The Agency must submit the **following** information in writing on Agency letterhead to the Office of Parking Administration, City Hall, 455 Main Street, Room 203, Worcester, MA 01608: 1.) name of person providing the professional service (employee) and 2.) a copy of the registration on which the permit will be used. There is a \$25 fee per permit that should be made payable to the City of Worcester.

The Agency will be responsible for distributing and monitoring the parking permit(s) requested by their Agency to ensure appropriate use of the permit. I've attached a sample of the permit for your information. Consequences for misuse of the permit are printed on the reverse side. The Agency will be responsible for notifying the Parking Administration Office in writing of any changes relative to the vehicle or the professional



OFFICE OF THE CITY MANAGER, CITY HALL, WORCESTER, MA 01608  
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service provider(s). The permit, which is valid from July 1 to June 30 of the following year, must be displayed on the front dashboard above the steering wheel and must be fully readable from the exterior of the vehicle.

All of this information will be communicated in writing and mailed to an extensive list of Agencies that provide in-home medical or other services to the elderly and/ or residents with disabilities. We will also post this information on our Government Channel 12 and on our Web site at [www.worcesterma.gov](http://www.worcesterma.gov). In addition, we will work with the Senior Center's network of agencies and communication mediums to relay information about the revised Ordinance. Questions about the Residential Parking Permit can be directed to the Parking Administration Office at (508) 799-8656.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Michael V. O'Brien', with a long horizontal line extending to the right.

Michael V. O'Brien  
City Manager

# Professional Services

Residential Parking Permit



Permit \_\_\_\_\_  
Expires: June 30, 2012

# 12

## City of Worcester

PARKING ADMINISTRATION OFFICE

Display this side of permit in lower left corner of windshield

## USE OF PROFESSIONAL SERVICES PERMITS

Under City of Worcester Revised Ordinances of 2008, Ch 13, the Professional Services Permits are issued for use in all Residential Parking Permit areas in the City of Worcester.

The Professional Services Permits are to be used only while professional services are actually being performed. It is unlawful to use a photo copy of this permit to park in Residential Parking by Permit areas. Any abuse of the Professional Services Permit will result in the revocation of the permit and up to \$300 penalty for each offense.

The Professional Services Permit is to be displayed on the front dashboard, above the steering wheel, and must be fully readable from the exterior of the vehicle. Any violations issued due to the permit not properly displayed will be considered valid.

This permit grants the vehicle special exemption from the Resident Permit Parking restrictions. However, all other local ordinances (i.e. fire hydrants, crosswalks, HP spaces, etc.) within the RPP zone must be adhered to.

**PLEASE NOTE:** Professional Services Permits will not be replaced if lost.