Worcester Housing Authority

Board of Commissioners

Monthly Meeting Agenda

December 15, 2022 – 1:00 PM – 630A Plantation Street Call in number (657) 220-3242 Access Code: 184-148-855

Note: Proceedings of this meeting are being audio recorded. Please shut off all electronic devices.

1. PROCEDURES

- Roll Call
- b. Notice to City Clerk
- c. Approval Request: Approval of the Minutes from November 17, 2022, Regular Meeting

2. CORRESPONDENCE

3. FINANCE

- a. Financial Statements through October 31, 2022
- b. Approval Request: November 2022 Accounts Receivable tenant write-offs
- c. Approval Request: November 2022 Accounts Payable tenant write-offs
- d. Notifying the Board of the Public Housing Notice 2022-22 from the Department of Housing and Community Development (DHCD) for Property, Boiler & Machinery and Crime Insurance Policy period 11/17/2022 – 11/17/2023

4. ADMINISTRATION

- a. Status Report: Admissions
- b. Status Report: Property Management
- c. Status Report: Leased Housing
- d. Status Report: Family & Resident Services
- e. Status Report: Public Safety
- f. Status Report: Human Resources
- g. Approval Request: For the 2023 Worcester Housing Authority Annual Plan to HUD
- h. Approval Request: For the 2024 Worcester Housing Authority Annual Plan to DHCD



5. MAINTENANCE, MODERNIZATION, and DEVELOPMENT

a. Status Report: Maintenance

b. Status Report: Modernization

c. Status Report: New Projects & Development

d. Approval Request: For the Capital Fund Five-Year Action Plan 2023 - 2027

- e. Approval Request: To accept the ARPA Formula Funding award our Capital Improvement Work Plan 4001 for \$576,280.00
- f. Approval Request: To accept the ARPA Targeted Funding award our Capital Improvement Work Plan 4050 for \$440,000.00
- g. Approval Request: Confirming Almar LLC. as the lowest eligible and responsible bidder for the awarding of the construction contract for the Roof Replacement at Greenwood Gardens
- Approval Request: For Final Payment and Close-out documentation of our contract with Vareika Construction, Inc. relative to 2020-02 Federalization at 705-1 Main South & 705-2 Scattered Sites

6. CHIEF EXECUTIVE OFFICER

a. Status Report: Curtis Innovations Project

7. TENANT PARTICIPATION / EMPLOYEE RECOGNITION

8. ADJOURNMENT

Notice of Public Hearing

The Worcester Housing Authority invites all tenants and the general public to a review of the Authority's Proposed Annual Plan for Fiscal Year 2024

The Annual Plan is intended to provide insight into the Authority's operations and plans for the coming fiscal year as they affect the Authority's state-aided public housing. The Proposed Annual Plan is comprised of the following elements:

- 1. Proposed Capital Improvement Plan (5-year)
- 2. Proposed Maintenance and Repair Plan
- 3. Current Operating Budget
- 4. Responses to the Performance Management Review (PMR) findings
- 5. List of housing authority policies
- 6. List of waivers from governing regulations of the Department of Housing and Community Development (DHCD)
- 7. Other elements

Hearing time and date: 11:00am on 12/15/2022

Hearing location: Worcester HA - Annual Plan Hearing

Virtual Meeting

See Special Instructions Below

Residents and the general public are invited to review the Annual Plan before the hearing and may submit public comments as noted below. The Authority shall consider the concerns of any Local Tenants' Organization (LTO) or Resident Advisory Board (RAB) regarding needs and priorities and incorporate some or all of such needs and priorities in the draft plan if deemed by the Authority to be consistent with sound management. Substantive comments will be summarized and included in the Annual Plan when it is submitted to the Department of Housing and Community Development (DHCD).

- o Copies of the Annual Plan are available at the Authority's office or may be reviewed online at https://tinyurl.com/LHA-MA-AnnualPlan
- o Comments may be submitted orally at the hearing, by emailing the housing authority office, or by submitting written comments at the housing authority office. Comments must be received no later than the close of the public hearing.
- o For reasonable accommodation requests contact the housing authority office by 12/01/2022 at 4:30pm.
- o Contact information for Worcester Housing Authority:

Office: 630A Plantation Street, Worcester, MA 01605

Phone: (508) 635-3000

Email: proulx@worcesterha.org

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Detailed Instructions for Remote Access

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Copies of the attached Annual Plan is available upon request. Due to COVID-19, the hearing will be held virtually to ensure the safety of our residents by adhering to CDC and state guidelines.

A public hearing will take place to offer public comment on December 15, 2022 at 11:00 AM via phone conference at 1(888)585-9008 Room # 743098829.

Aviso de audiencia pública

El/La Worcester Housing Authority

invita a todos los arrendatarios y al público en general a una revisión del Plan Anual Propuesto por la autoridad para el año fiscal 2024

El Plan anual tiene como objetivo dar a conocer las operaciones de la autoridad y sus planes para el año fiscal entrante en lo que respecta a sus iniciativas de vivienda pública con financiamiento estatal. El Plan anual propuesto comprende los siguientes elementos:

- 1. Plan de mejoras de capital propuesto (5 años)
- 2. Plan de mantenimiento y reparaciones propuesto
- 3. Presupuesto operativo actual
- 4. Respuestas a los hallazgos en la Revisión de gestión del desempeño (PMR)
- 5. Listado de las políticas de la autoridad de vivienda
- 6. Listado de las exenciones a las normas vigentes del Departamento de Vivienda y Desarrollo Comunitario (DHCD)
- 7. Otros elementos

Fecha y hora de la audiencia: 11:00am del 12/15/2022

Lugar de la audiencia: Worcester HA - Annual Plan Hearing

Virtual Meeting

See Special Instructions Below

Invitamos a los residentes y al público en general a leer el Plan anual antes de la audiencia y a hacer comentarios públicos por los medios que se indican más abajo. La autoridad tomará en consideración las inquietudes de cualquier organización de arrendatarios locales (LTO) o junta asesora de residentes (RAB) en relación con las necesidades y prioridades. Si las considera consistentes con los principios de buena gestión, la autoridad incorporará dichas necesidades y prioridades -en parte o en su totalidaden la versión preliminar del plan. Los comentarios sustantivos se resumirán e incluirán en el Plan anual cuando este se envíe al Departamento de Vivienda y Desarrollo Comunitario (DHCD).

- o Puede obtener copias del Plan anual en la oficina de la autoridad o consultar el Plan por Internet en https://tinyurl.com/LHA-MA-AnnualPlan. El Plan está disponible únicamente en inglés.
- o Si desea hacer comentarios, puede hacerlo oralmente en la audiencia o enviar los comentarios por correo electrónico o postal a la oficina de la autoridad de vivienda. Los comentarios se deben recibir antes del cierre de la audiencia pública.
- o Si tiene una solicitud razonable en relación con una discapacidad, póngase en contacto con la oficina de la autoridad de vivienda antes del 12/01/2022 a las 4:30pm.
- o Información de contacto de Worcester Housing Authority:

Oficina: 630A Plantation Street, Worcester, MA 01605

Teléfono: (508) 635-3000

Correo electrónico: proulx@worcesterha.org

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សចេក្ដីជួនដំណឹងអំពីសវនការសាធារណ:

Worcester Housing Authority អញជ**ើញអ្**នកដួល និងសាធារណជនទូទ**ៅទាំងអស់ឲ្**យទ**ៅពិនិត្**យម**ើលឡ**ើងវិញនូវជនែការ បុរចាំឆ្ននាំដលែបានដាក់សុន**ើរបស់អាជ្**ញាធរសម្**រាប់ឆ្**នាំសារព**ើ**ពន្**ធ**

2024

ជនែការបុរចាំឆុនាំមានគេ្យលបំណងផុតល់ការយល់ដឹងអំពីបុរតិបតុតិការ និងជនែការរបស់អាជុញ្ញាធ រសម្សាប់ឆុនាំសារពេ្យីពនុធខាងមុខនេះ ពុរេះវាប៉ះពាល់ដល់លំន**ៅដុឋានសាធារណៈដល់ជួយដ**្រាយ រដ្ឋបរបស់អាជ្ញញ្ញាធរ។ ជនែការបុរចាំឆុនាំដលែបានដាក់សុន**្ដី មានធាតុដូចខាងកុរ**ោម៖

- 1. ជនែការកលែមអរដ្ឋបធានីដលែបានដាក់សុន ើ (5 ឆុនាំ)
- 2. ជនៃការជួសជុល និងថទោំដលែបានដាក់សុន ើ
- 3. ថវិកាបុរតិបតុតិការបច្ចុច្ចបុបនុន
- 4. ការឆុល៊េយតបនឹងលទ្ធជលនកោរពិនិត្ថយម**៊ែលឡ**ើងវិញ្ញនូវការគុរប់គុរងការបំពញ្លេការងារ (PMR)
- 5. បញ្ជូជីគរោលនយរោបាយអាជុញ្ញាធរលំនរៅដុឋាន
- 6. បញ្ជូជីការលះបង់សិទ្ធធិពីបទបុបញ្ញញ្ញតុគិគ្ចរប់គរងរបស់កុរសួងអភិវឌ្ធពសហគមន៍ និងលំន**ៅ**ឌុឋាន (DHCD)
- 7. ធាតុផុសងេទៀត

កាលបរិច្ចឆទេ និងម៉ោងសវនការ៖

11:00am s 12/15/2022

ទីកន្លង់សវនការ៖ Worcester HA - Annual Plan Hearing

Virtual Meeting

See Special Instructions Below

គេហជន

និងសាធារណជនទូទៅត្បូវបានអញជបើញឱ្យយពិនិត្តយមស៊ីលឡូែដវិញនូវជនែការបុរចាំឆុនាំមុនពលេបស៊ីកសវនាការ ហស៊ីយអាចបញ្ជូនមតិសាធារណៈដូចបានកត់សមុគាល់ខាងកុរសាម។ អាជុញ្ញាធរត្សូវគិតគូរពីកង្វល់នានារបស់អងុគការរបស់អុនកជួលកុនុងមូលដុឋាន (LTO) ឬកុរុមបុរីកុសាយសាបល់គហេជន (RAB) អំពីតម្សូវការ និងអាទិភាពនានា ហស៊ីយបញ្ចចូលតម្សូវការ និងអាទិភាពទាំងនសាះមួយចំនួន ឬទាំងអស់ទៅកុនុងសចេកគីពុរាងជនែការ បស៊ីអាជុញ្ញាធរយល់ថាសមសុរបជាមួយការគុរប់គុរងដលែតុរីមត្សូវ។ មតិសំខាន់ ៗនឹងត្សូវបានសងុខបេ និងបញ្ចចូលទៅកុនុងជនៃការបុរចាំឆុនាំ នទៅពលេវាត្សូវបានដាក់ជូនកុរសួងអភិវឌុឍសហគមន៍ និងលំនទៅដុឋាន (DHCD)។

- o សចេកុដីចមុលងនផៃនែការបុរចាំឆុនាំ មានន**ៅការិយាល័យរបស់អា**ជុញ្ញាធរ ឬអាចពិនិតុយម**ើលឡ**ើងវិញល**ីបណុ**ដាញតាមរយៈ <https://tinyurl.com/LHA-MA-AnnualPlan>។ មានដាភាសាអង់គុលសេកប៉ែុណុណ**ោះ**។
- ០ មតិនានាអាចក្សូវបានផុដល់ដ ោយផុទាល់មាត់ន ៅកុនុងសវនាការ ដ ោយផុញ ីអ៊ីមលែទៅការិយាល័យអាជុញាធរលំន ៅដុឋាន ឬដ ោយដាក់មតិដាលាយលក្ខណ៍អកុសរន ៅការិយាល័យអាជុញាធរលំន ៅដុឋាន។ មតិនានាត្យូវតផ្ដែដល់ឱ្យយបានមុនពលេបិទសវនាការសាធារណៈ។
- o សម្សាប់សំណ**ីសុំការសុនាក់ន**ៅសមរម្មយ សូមទាក់ទងការិយាល័យអាជុញាធរលំន**ៅ**ឌុឋានតុរីមថុង ៃ12/01/2022 នៅម៉ោង 4:30pm។
- o ព័ត៌មានទំនាក់ទំនងសម្**រាប់ Worcester Housing Authority**៖

ការិយាល័យ៖ 630A Plantation Street, Worcester, MA 01605

ទូរស័ពុទ៖ (508) 635-3000

អ៊ីមែល៖ proulx@worcesterha.org

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Thông báo Điều trần Công khai

Worcester Housing Authority

xin mời tất cả những người thuê nhà và cộng đồng đến tham dự buổi đánh giá Kế hoạch Hàng năm Đề xuất cho Năm Tài chính của Cơ quan Quản lý 2024

Kế hoạch Hàng năm này nhằm đem lại cái nhìn sâu sắc đối với các hoạt động của Cơ quan Quản lý và các kế hoạch cho năm tài chính sắp tới vì chúng ảnh hưởng đến vấn đề gia cư công cộng có sự trợ giúp của tiểu bang của Cơ quan Quản lý. Kế hoạch Hàng năm Đề xuất bao gồm các thành phần sau:

- 1. Kế hoạch Cải tạo Cơ bản Đề xuất (5 năm)
- 2. Kế hoach Bảo trì và Sửa chữa Đề xuất
- 3. Ngân sách Vận hành Hiện tại
- 4. Trả lời đối với những phát hiện trong bản Đánh giá Quản lý Hoạt động (PMR)
- 5. Danh sách các chính sách của cơ quan quản lý gia cư
- 6. Danh sách các quyết định miễn tuân thủ các quy định chi phối của Sở Gia cư và Phát triển Cộng đồng (DHCD)
- 7. Các thành phần khác

Ngày và giờ điều trần: 11:00am và 12/15/2022

Địa điểm điều trần: Worcester HA - Annual Plan Hearing

Virtual Meeting

See Special Instructions Below

Các cư dân và cộng đồng được mời tham gia xem xét Kế hoạch Hàng năm trước phiên điều trần và có thể gửi ý kiến đóng góp của công chúng như được mô tả dưới đây. Cơ quan Quản lý phải cân nhắc các quan ngại của bất kỳ Tổ chức của Người Thuê nhà Địa phương (LTO) hay Hội đồng Cố vấn Cư dân (RAB) nào về các nhu cầu và ưu tiên và kết hợp một số hoặc tất cả các nhu cầu và ưu tiên đó trong bản thảo kế hoạch nếu Cơ quan Quản lý coi là phù hợp với việc quản lý hợp lý. Các ý kiến đóng góp có cơ sở sẽ được tóm tắt và đưa vào nội dung Kế hoạch Hàng năm khi nộp cho Sở Gia cư và Phát triển Cộng đồng (DHCD).

- o Các bản sao của Kế hoạch Hàng năm sẵn có tại văn phòng Cơ quan Quản lý hoặc quý vị có thể xem trực tuyến tại https://tinyurl.com/LHA-MA-AnnualPlan. Các bản này chỉ có bằng Tiếng Anh.
- o Các ý kiến đóng góp có thể được nộp bằng lời tại buổi điều trần, gửi email cho văn phòng cơ quan quản lý gia cư, hoặc nộp ý kiến bằng văn bản tại văn phòng cơ quan quản lý gia cư. Các ý kiến đóng góp phải được nhận không muộn hơn giờ kết thúc phiên điều trần.
- o Để đưa ra các yêu cầu về biện pháp điều chỉnh đặc biệt hợp lý, hãy liên hệ với văn với văn phòng cơ quan quản lý gia cư trước 12/01/2022 lúc 4:30pm.
- o Thông tin liên hệ cho Worcester Housing Authority:

Văn phòng: 630A Plantation Street, Worcester, MA 01605

Điện thoại: (508) 635-3000 Email: proulx@worcesterha.org

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开公众听证会的通知

Worcester Housing Authority 邀请所有租户和公众 对本管理局的 2024 财政年度建议的《年度计划》进行审查

该《年度计划》旨在深入了解本管理局的运作和下一财政年度的计划,因为它们会影响到理局的由马萨诸塞州资助和管理的公共住房。建议的年度计划包括以下内容:

- 1. 建议的资本改善计划(5年)
- 2. 建议的维修计划
- 3. 当前的运营预算
- 4. 对绩效管理审查(PMR)调查结果的回应
- 5. 住房管理局政策一览表
- 6. 从住房和社区发展部(DHCD)的法规可豁免的条例清单
- 7. 其他基本点

听证会时间和日期: 11:00am 在 12/15/2022

听证会地点: Worcester HA - Annual Plan Hearing

Virtual Meeting

See Special Instructions Below

请租户和公众在听证会之前审阅《年度计划》,并可以按照以下说明提交公众意见。本管理局将考虑任何地方租户组织(LTO)或居民咨询委员会(RAB)对需求和需优先考虑的事项的关注,并在管理局认为是与明智、稳妥的管理相一致的情况下,将部分或全部此类需求和需优先考虑的事项纳入计划草案。公众的实质性意见会被汇总并纳入《年度计划》,然后被提交给住房和社区发展部(DHCD)。

- 各位要提出评论,可以在听证会上通过口头方式、或通过向住房管理局的办公室发送电子邮件、或在住房管理局的办公室当面提交书面评论。所有评论必须在公众听证会结束之前收到。
- 对于合理的需通融的要求,请在 12/01/2022 之前通过 4:30pm 与住房管理局的办公室联系。
- Worcester Housing Authority 的联系方式:

办公室: 630A Plantation Street, Worcester, MA 01605

电话: (508) 635-3000

电子邮件: proulx@worcesterha.org

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Aviso de Audiência Pública

O Worcester Housing Authority convida todos os locatários e o público em geral para uma revisão do plano anual proposto pela Autoridade para o ano fiscal 2024

O Plano Anual é destinado a fornecer insights sobre as operações e planos da Autoridade para o próximo ano fiscal, uma vez que afetam as habitações públicas da Autoridade estadual. O plano anual proposto é composto pelos seguintes elementos:

- 1. Plano de melhoria de capital proposto (5 anos)
- 2. Plano de manutenção e reparação proposto
- 3. Orçamento operacional atual
- 4. Respostas aos achados da Revisão de Gerenciamento de Desempenho (PMR)
- 5. Lista de políticas da autoridade habitacional
- 6. Lista de isenções de regulamentos aplicáveis do Departamento de Habitação e Desenvolvimento Comunitário (DHCD)
- 7. Outros elementos

Data e hora da audiência: 11:00am em 12/15/2022

Local da audiência: Worcester HA - Annual Plan Hearing

Virtual Meeting

See Special Instructions Below

Os residentes e o público em geral são convidados a revisar o Plano Anual antes da audiência e podem enviar comentários públicos, conforme indicado abaixo. A Autoridade deve considerar as preocupações de qualquer Organização de Locatários Locais (LTO) ou Conselho Consultivo de Residentes (RAB) em relação às necessidades e prioridades e incorporar algumas ou todas essas necessidades e prioridades ao projeto do plano se a Autoridade considerar que é consistente com a boa gestão. Os comentários substanciais serão resumidos e incluídos no Plano Anual quando este for submetido ao Departamento de Habitação e Desenvolvimento Comunitário (DHCD).

- Cópias do Plano Anual estão disponíveis no escritório da Autoridade ou podem ser analisadas on-line em https://tinyurl.com/LHA-MA-AnnualPlan. Estas estão apenas no idioma inglês.
- Os comentários podem ser apresentados oralmente na audiência, por e-mail para o escritório da autoridade habitacional ou por escrito para o escritório da autoridade habitacional. Os comentários devem ser recebidos, no máximo, até o encerramento da audiência pública.
- Para solicitações razoáveis de acomodação, entre em contato com o escritório da autoridade habitacional em 12/01/2022 às 4:30pm.
- Informações de contato para Worcester Housing Authority:

Escritório: 630A Plantation Street, Worcester, MA 01605

Telefone: (508) 635-3000

E-mail: proulx@worcesterha.org

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Уведомление о публичном слушании

Worcester Housing Authority приглашает всех жильцов и представите общественности принять участие в рассмотрении предлагаемого Жили управлением Годового плана на фискальный год 2024

Целью Годового плана является представление сведений о деятельности и планах Жилищного управления на предстоящий фискальный год в том, что касается предоставления социального жилья Жилищным управлением при поддержке штата Массачусетс. Предлагаемый Годовой план включает следующие разделы:

- 1. Предлагаемый план капитального ремонта (5-летний);
- 2. Предлагаемый план технического обслуживания и ремонта;
- 3. Текущий операционный бюдж;
- 4. Ответы по результатам оценки организации хозяйственной деятельности (PMR);
- 5. Список политик Жилищного управления;
- 6. Список отказов от постановлений Департамента жилищного хозяйства и общественного развития (DHCD);
- 7. Другие разделы.

Время слушания: 11:00ат Дата слушания 12/15/2022

Место проведения Worcester HA - Annual Plan Hearing

слушания: Virtual Meeting

See Special Instructions Below

Жильцы и представители общественности приглашаются принять участие в рассмотрении Годового плана перед началом слушания и могут делать открытые замечания, как указано ниже. Жилищное управление рассмотрит замечания Местной жилищной организации (LTO) или Жилищного консультационного совета (RAB), касающиеся потребностей и приоритетов жильцов, и включит все такие приоритеты и потребности или их часть в проект плана, если Жилищное управление посчитает, что они соответствуют принципам рационального управления. Содержательные замечания будут резюмированы и включены в Годовой план при его подаче в Департамент жилищного хозяйства и общественного развития (DHCD).

- о Копии Годового плана можно получить в офисе Жилищного управления или на сайте: https://tinyurl.com/LHA-MA-AnnualPlan. Документы доступны только на английском языке.
- о Замечания можно сделать устно в ходе слушания, а также отправить их по электронной почте в офис Жилищного управления или оставив их в письменном виде в офисе Жилищного управления. Замечания должны быть получены до закрытия публичного слушания.
- о Разумные запросы о размещении можно направить в офис Жилищного управления до 12/01/2022 4:30pm.
- о Контактная информация Worcester Housing Authority:

Офис: 630A Plantation Street, Worcester, MA 01605

Телефон: (508) 635-3000

Адрес эл. почты: proulx@worcesterha.org

10/26/2022 Russian Hearing Notice

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Avi Odisyon Piblik

The Worcester Housing Authority

ap envite tout lokatè ak piblik la an jeneral nan yon revizyon Plan Anyèl pou Ane Fiskal la ke Administrasyon an Pwopoze 2024

Plan Anyèl la fèt nan entansyon pou bay apèsi sou operasyon Otorite a ak plan pou ane fiskal k ap vini a nan fason k ap afekte lojman piblik Administrasyon ke eta a finanse. Plan Anyèl yo pwopoze a te gen eleman sa yo ladann:

- 1. Plan Amelyorasyon Kapital yo Pwopoze (5-an)
- 2. Plan Antretyen ak Reparasyon yo Pwopoze
- 3. Bidjè Operasyon Aktyèl
- 4. Rezilta Revizyon Repons Jesyon Pèfòmans lan (Performance Management Review, PMR)
- 5. Lis règleman administrasyon lojman yo
- 6. Lis egzonerasyon règlemantasyon k ap fè otorite nan Depatman Lojman ak Devlopman Kominotè a (Department of Housing and Community Development, DHCD)
- 7. Lòt eleman yo

Dat ak lè odisyon: 11:00am nan dat 12/15/2022

Adrès odisyon an: Worcester HA - Annual Plan Hearing

Virtual Meeting

See Special Instructions Below

N ap envite rezidan yo ak piblik la an jeneral pou vin fè revizyon Plan Anyèl la avan odisyon an epi yo gendwa soumèt kòmantè piblik jan sa note annapre a. Administrasyon an pral konsidere enkyetid nenpòt Òganizasyon Lokatè Lokal (LTO) oswa Komite Konsiltatif Rezidan (Resident Advisory Board, RAB) anrapò ak bezwen preyorite epi enkòpore kèlke nan yo oswa tout nan bezwen sa yo ak priyorite yo nan dokiman plan an si Administrasyon an jije ke sa nesesè pou on bon jesyon. Y ap fè rezime kòmantè enpòtan yo epi mete yo nan Plan Anyèl la lè yo te soumèt li bay Depatman Lojman ak Devlopman Kominotè (Department of Housing and Community Development, DHCD).

- Kopi Plan Anyèl yo disponib nan biwo Administrasyon an oswa w ka revize anliy nan https://tinyurl.com/LHA-MA-AnnualPlan. Sa yo se nan lang Anglè sèlman.
- Yo gendwa soumèt kòmantè yo vèbalman nan odisyon an, pa imèl bay biwo administrasyon lojman an, oswa nan soumisyon kòmantè ekri w yo nan biwo administrasyon lojman an. Yo ta dwe voye kòmantè yo nan yon moman ki pa pi ta pase odisyon piblik la.
- Pou demand akomodasyon rezonab kontakte biwo administrasyon lojman an kote w ap 12/01/2022 a 4:30pm.
- Enfòmasyon kontak pou Worcester Housing Authority:

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Telefòn: (508) 635-3000

Imèl: proulx@worcesterha.org

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