



Central Massachusetts Regional Planning Commission
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MEETING NOTICE

To: TPAG (Transportation Planning Advisory Group)
From: Constance Mellis - Staff to TPAG
RE: October 19, 2016 TPAG Meeting
Time: 1:00 PM to 2:30 PM
Place: Worcester Regional Transit Authority
60 Foster St, 3rd floor conf room, Worcester MA
Note change in location

Agenda

1. Action on meeting minutes of Sept 21, 2016
2. Election of Officers
3. Discussion of WRTA Paratransit Service Area
4. Paratransit Report
5. Customer Service Report
6. WRTA Advisory Board
7. New Business

This meeting is open to the public.
Meeting location is accessible to people with disabilities.

This building is served by WRTA bus routes
(see individual schedule for details).
More information and schedules are available at www.therta.com

Free paratransit service is available to elders and qualified people with disabilities. Call the Paratransit Office at (508) 752-9283.

Parking is available in the Union Station Parking Garage
To place an item on the TPAG agenda or TPAG questions, call (508) 459-3328.
Information for this meeting and all related materials can be made available to individuals with disabilities and individuals with limited English proficiency by contacting (508) 459-3328.

Transportation Planning Advisory Group

WRTA Advisory Board Report

FY '17/Paratransit Brokerage Services

	August-16	July-16	August-15
Application Trips Requested	119	102	54
Trips Requested	10000	8914	8705
Capacity Denials	0	0	0
Total Trips Scheduled	10000	8914	8705
Cancellations	1712 (16.7% of scheduled trips)	1443 (15.8% of scheduled trips)	1368 (15.3% of scheduled trips)
No Shows	181 (1.8% of schedule trips)	163 (1.8% of schedule trips)	162 (1.8% of schedule trips)
Missed Trips	2	3	0
Trips Completed	8107	7308	7175
Companion(s)	236	195	297
PCA(s)	1034	951	1066
Total Trips Scheduled (including Companions)	9377	8454	8538
Elder Shopper	402	362	338
Applications Requested	67	65	31
Applications Completed	39	41	21
Incomplete Applications	28	24	10
Total New Eligible	38	38	57
Total ADA Eligible	2597	2620	2583
Total ADA Conditional Eligibility	475	475	490
No Longer Eligible	88	65	68
Total In-eligible	0	5	6
No-Shows Excused	0	55	81
No-Show Suspensions	0	0	0

**Does not include PCA's and Companions